TWO WEEK EMPLOYEE WORK FURLOUGH
FREQUENTLY ASKED QUESTIONS

Q: What are the dates of the two week closure?
A: Monday, December 23, 2019 through Friday, January 3, 2020.

Q: Why is the City closing for two weeks?
A: As a costing savings measure, City of National City employees agreed to a two week unpaid work furlough.

Q: Will all City services be suspended during the closure?
A: No, Fire and Police safety/emergency services, graffiti and parking enforcement will continue normal operations.

Q: Will I be able to make payments during the closure?
A: A payment drop box will be available at City Hall outside of the Finance Department however; payments will not be processed until City offices open on January 6, 2020. Business license fees and parking citations can also be paid on-line at www.nationalcityca.gov

Q: Will the library, recreation centers and the Las Palmas pool be open?
A: The library, recreation centers and Las Palmas pool will not be open to the public.

Q: How will I be able to return my library books in order to avoid a late fee?
A: Penalties for late books will not accrue during the closure.

Q: What will happen if there is a severe storm or natural disaster during the closure?
A: The City has an emergency operation plan that is in place at all times. In addition to fire and police safety personnel who will be on duty, additional City personnel will be available on-call to respond to emergencies.

Q: Who can I call for questions or assistance during the closure?
A: In the case of a police, fire or medical emergency, call 911. For other inquiries or assistance, call the City's hotline at 619-336-4411 ext. 0.

Q: Will City parks be maintained during the closure?
A: Limited staffing will be available to maintain park comfort stations and refuse collection.

Q: What do I do if I have an emergency such as a sewer back-up, flooding, and fallen tree in the right-of-way or a health and safety inspection need?
A: Call the hotline number at 619-336-4411 ext. 0. On-call personnel will be dispatched.