



National City Guide



Summer 2020
E-Newsletter



City of National City City Hall
1243 National City Blvd
National City, California 91950

City Council

Mayor	Alejandra Sotelo-Solis	619-336-4283
Vice Mayor	Mona Rios	619-336-4237
Council Member	Jerry Cano	619-336-4234
Council Member	Ron Morrison	619-336-4233
Council Member	Gonzalo Quintero	619-336-4238

City Departments

City Manager	619-336-4240
City Attorney	619-336-4220
City Clerk	619-336-4228
City Treasurer	619-336-4340
Building	619-336-4210
Community Services	619-336-4290
Engineering	619-336-4380
Finance	619-336-4330
Fire Department	619-336-4550
Housing Authority	619-336-4254
Human Resources	619-336-4300
Library	619-470-5800
Neighborhood Services	619-336-4364
Planning	619-336-4310
Police Department	619-336-4400
Public Works	619-336-4580



Public Works staff hard at work

On the Cover

Casa de Salud student meal distribution

Connect With Us!



24 Hour Hotlines

Code Enforcement	619-336-4287
Dig Alert	1800-227-2600
Free Graffiti Removal	619-336-4545
Gang Enforcement	619-336-4264
Stormwater	619-336-4389
Employment Opportunities	619-336-4306
Police Non-Emergency	619-336-4411 Ext. 0



City of National City's Pledge

*We Pledge to Provide **Customer Service***

*through a **Culture of...***

Courtesy

We treat everyone with dignity and respect.

Collaboration

We work to achieve common goals and value our differences.

Communication

We communicate openly, honestly, and with clear, consistent messages.

*with a **Commitment to our Community!***

2020 Summer Content

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Public Works keeping our city clean.



Thanks to all our first responders and essential staff.

National City Counts - 2020 Census

“Every 10 years, the U.S. Census Bureau counts every person in the U.S.,” said Mayor Sotelo-Solis. “That count is used to determine how many seats each state is given in the U.S. House of Representatives and how an estimated \$675 billion in federal funding is distributed for hospitals, fire departments, schools, and roads across the country,” said the Mayor. “It is really important that the residents of National City participate and be counted to make sure that National City gets its fair share of funding for the next 10 years.”

We are being asked to refrain from doing a lot of things right now, and that can be difficult. Changing our habits and routines is not an easy ask. But here's one thing we are asking you to go ahead and do right now - complete the [#2020Census!](#)

It is more important than ever to get the correct amount of federal funding to our communities and that means we need to count every single person in National City.

Visit <https://my2020census.gov/> and fill out one single form for your whole household - even if you aren't related, but still living together (i.e. roommates).

Online my2020census.gov
Phone 1-844-330-2020
Mail if you recieved the paper form

For additional information please visit nationalcityca.gov/2020census, or for more general information, please go to countme2020.org or 2020Census.gov.



NATIONAL CITY COUNTS!



FREQUENTLY ASKED QUESTIONS

- 1 What is the 2020 Census?**
 - Every 10 years, the U.S. Census Bureau counts every person in the U.S. as mandated in the Constitution.
 - Every household should self-respond and complete a Census form by August 14, 2020.
 - Participating in the Census is your right and responsibility!
- 2 Why does it matter if everyone is counted?**
 - Every year, billions of dollars in federal funding go to hospitals, fire departments, schools, roads, and other resources based on Census data. *We deserve our share.*
 - The Census provides critical data that lawmakers, business owners, teachers, and many others use to provide daily services, products, and support for you and our entire community.
 - The results also determine the number of seats each state will have in the U.S. House of Representatives.
- 3 How can I participate in the Census?**
 - You can participate by responding to the Census [online](#), by [telephone](#), or by mail. Homes will begin receiving their invitation to respond to the 2020 Census between March 12 and March 20. Some homes will receive a paper questionnaire, sometimes known as the Census form. The Census form will ask a few simple questions about you and everyone who is currently living with you, or will be living with you, on April 1, 2020.
- 4 Is the Census in English only?**
 - No. You can complete the Census online or by telephone in 13 different languages.
- 5 Is my information confidential?**
 - **Yes. Title 13 of the U.S. Code requires respondents' information to be kept confidential** and guarantees personal information will not be used against respondents in court or by a government agency. Federal law also requires that Census data can only be used for statistical purposes.
- 6 Does the 2020 Census ask about citizenship status?**
 - **NO.** The 2020 Census does not ask whether you or anyone in your home is a U.S. citizen.

Have questions?
Please call the U.S. Census Bureau:
Census Hotline (English) 1-800-923-8282
NALEO Hotline: (English/Spanish)
877-EL-CENSO (877-352-3676).



Message from City Manager- COVID-19

I'd like to start by thanking our wonderful staff that has continued to show amazing commitment to our community during these trying times. Many public servants are reporting to work every day, some are working from home, and all are diligently providing customer services to our entire community!

As the world and our community face ongoing concerns about the spread and impact of COVID-19, I want to assure you that the City of National City is working diligently to protect the health and safety of our staff and community. We continue to provide many services online. #TogetherWeCan! For information and resources, please visit the City website at www.nationalcityca.gov/ or call (619)336-4240.

-Brad Raulston, City Manager

City Council Approves Moratorium on Evictions

The City Council voted to enact a temporary moratorium on evictions due to COVID-19. The Urgency Ordinance protects renters and commercial tenants from being evicted if they are unable to pay rent due to financial difficulties caused by COVID-19. This Ordinance does not remove the obligations to pay rent, lease, or mortgage, but rather protects the public health and prevention of COVID-19 transmission by avoiding unnecessary housing displacement. The Urgency Ordinance also suspends foreclosures that could be used to evict a residential, commercial tenant, or homeowner that occupies their property when the basis for eviction is due to a substantial loss of income caused by COVID-19. The Ordinance expires on June 30, 2020 unless extended by the City Council. More information is posted on the National City's Housing Authority website, www.nationalcityca.gov/covid-19housing.

Face Coverings Required When Visiting Essential Businesses

The City Council approved an emergency order requiring face masks for customers visiting National City essential businesses, this includes standing in line to enter essential businesses. Some examples of essential businesses are banks, grocery stores, gas stations, and auto repair businesses. We continue to highly recommend that you wear a face covering anytime outside of the home such as walking, biking or exercising in your neighborhood. We need to lead by example and keep National City safe.

May 1st, the County of San Diego updated their [Health Order](#). The order requires everyone to wear a face covering while in public when they come within 6 feet of anyone not in their household and while using public transportation.

National City face coverings are still required when visiting essential businesses.



We Are Still Here for You

Customer service remains a core commitment for the City of National City and despite our new working arrangements we want to continue serving you. Here are some of the operating adjustments we have made:

PUBLIC SAFETY: Using an educational approach, the National City Police Department is patrolling the City to ensure that businesses and the community are following the Governor's stay at home order. The health and safety of our residents and community are our first priority. There are three ways to report inappropriate gatherings or non-essential businesses operating within City limits:

1. Report on National City Connect app using the Covid-19 dropdown option
2. Call the City's non-emergency phone line at (619) 336-4411 and press 0
3. Call San Diego County's "211" resource phone line

PUBLIC WORKS: Parks are closed to all gatherings and organized sports, but open to passive recreation activities such as walking, running, and biking. All amenities including restrooms, playgrounds, basketball and tennis courts, athletic fields, skate park, and parking lots are closed to the public. Park maintenance continues, including keeping sidewalks and walking paths clear of debris, and providing specialized sanitation around exterior restroom sinks, wash stations, and picnic tables. Landscape and tree maintenance continues, including tree trimming along City streets. We continue to repair potholes, provide street sweeping, pick-up trash and large debris, clear storm drains and channels, provide traffic control, and maintain sewer lines.

DEVELOPMENT SERVICES: The Building and Planning Divisions are currently offering online submittal of plans. Please refer to their webpages for details [[Building Division](#) / [Planning Division](#)]. In addition, we continue to provide Engineering, Fire and Building inspections to keep our development projects moving forward to the fullest extent possible.

The Neighborhood Services Division continues to offer services during the global pandemic. Graffiti technicians remain active in the community and are operating as normal.

Parking Enforcement understands the importance of the Stay at Home order and therefore has modified some of our parking enforcement efforts.

Modified Enforcement

Street Sweeping Zones - currently not issuing citations
Parking Districts - verbal and written warnings

Enforcement still in effect

72 hr
Red zones
White zones
Blue zones
Green zones



Thanks to all city employees

Code Enforcement operation has shifted much of its focus to ensuring non-essential businesses are remaining closed to the public, while also providing Social Distancing and Sanitation protocols to those businesses that remain open to the public for essential services.

COMMUNITY SERVICES & LIBRARY: The Community Services staff continues to provide grab and go hot meals to youth and seniors at the Manuel Portillo Casa De Salud Youth Center and the George H. Waters Nutrition Center. [Virtual Recreation](#) and [Library Resources](#) are available online, where residents can find resources to keep both their minds and body active while staying at home. This includes exercise videos, ebooks and emagazines, virtual museum tours and more.

Create Your Own Face Covering

With face coverings now mandatory throughout San Diego County why not make a personalized one that matches your style!

What you'll need: t-shirt or handkerchief, two hair ties or rubber bands and two coffee filters.

Steps

1. Start with a handkerchief/shirt and two hair ties/rubber bands.
2. Fold the handkerchief in half, along a horizontal axis, and make a nice crease.
3. Place coffee filter at the center of the handkerchief. Fold the top down and the bottom up, so that the coffee filter or paper towel rests in the fold.
4. Place your first elastic about one-third of the way in from the edge of the handkerchief. Place the second elastic one-third of the way in from the other side. The two elastics should be about one hand-width apart.
5. Fold the left side in toward the center and then fold the right side in toward the center, tucking the right side into the left-side flap.

Congratulations you just made your first face mask! A video tutorial is also available on our city [Youtube channel](#).



Click on the picture to view the video

Teamwork Throughout the County

Battling COVID-19

A National City team member who is always willing to give a helping hand and go the extra mile is Detective Colleen Stanich. In April, Detective Stanich put her seamstress skills to work by supplying first responders with face coverings. During these challenging times, Detective Stanich has sewn 500 face coverings for nurses and doctors at Palomar Hospital and for National City police officers and firefighters. Detective Stanich's efforts were recognized by Channel 8's Jeff Zevely during his Zevelyzone segment on Saturday, April 4th 2020.

You can view news coverage on Detective Stanich's volunteer [work here](#).



Community Services



City Launches Virtual Recreation Online During COVID-19

The Community Services Department has postponed recreation classes; however, our recreation staff and instructors miss you and can't wait to see you again. During this time, we want our residents to continue focusing on health and wellbeing, especially now that we are isolated from our friends and family. Our Community Services staff has been posting free activities and videos for all ages on our Virtual Recreation webpage at www.nationalcityca.gov/virtualrec. Take a tour of a museum or national park, get in shape with a new workout, make slime, start a garden, or learn something new. We've made it easy for you, just select a link or video and get started. Protecting our class participants is our first priority, therefore, we have postponed all recreation classes. When the City determines that it is safe to resume classes we will create a supplemental guide with registration information, and class dates and times.

City Sponsored Events Cancelled Through July

Unfortunately, due to state and county directives the City will be cancelling City Sponsored special events through the month of July. This includes the Summer Movies in the Park, NC Gets Active, the Community Breakfast, and Miss National City. We can't wait for the day when we can be together celebrating with our friends and families! Until then stay safe.

Community Services Department

Acting Community Services Director	Audrey Denham
Recreation Center Supervisor	Juanita Castaneda
Recreation Center Supervisor	Elyana Delgado
Recreation Center Supervisor	Maria Wright
Recreation Sr. Office Assistant	Karina Lopez
Recreation Sr. Office Assistant	Jenna Manalo

Parks and Recreation Centers

Main Office MLK Community Center	619-336-4290
Camacho Recreation Center	619-336-6756
Manuel Portillo Casa De Salud	619-336-6757
Youth Center	
Kimball Senior Center	619-336-6760
Las Palmas Pool	619-336-6758
El Toyon Recreation Center	619-336-4290
Public Works	619-336-4580
George H. Waters Nutrition Center	619-336-6750
National City Library	619-470-5800



To Learn how to make cloud dough and more click [here](#).

Partnership with Feeding San Diego Feeds 225 Youth Daily

The Community Services Department is partnering with Feeding San Diego to provide emergency meals for youth 18 years of age and younger. As of March 23 we have distributed 225 meals daily, Monday through Friday from 1:00 pm to 2:30 pm at the Manuel Portillo Casa De Salud Youth Center. Meals include a hot main course, small bag of vegetables, piece of fruit, 2 milk cartons and a shelf stable breakfast for the next morning. During March and April, our staff distributed 6,755 nutritious and delicious meals, prepared by Top Notch School Lunches. The Community Services Department partners with Feeding San Diego each summer to provide free meals for youth. We are thankful that Feeding San Diego is providing these much needed meals during these uncertain times. If you need assistance finding food distribution sites in your area, visit Feeding San Diego at <https://feedingsandiego.org/find-food> and enter your zip code.



Nutrition center staff preparing grab and go lunches



Emergency lunches are given to youth at Casa de Salud

Nutrition Center Continues to Offer Meals to Seniors

As of January 2020 the George H. Waters Nutrition Center program has joined forces with the Community Services Department. This addition to the department will create synergies with services provided to our senior community at the Nutrition Center and the Kimball Senior Center. The Nutrition Center is a source of pride and energy in the National City community, where seniors are educated in proper nutrition, and the Center's dining room helps combat isolation by serving as a social hub. Our home delivered meals program provides welfare checks and meals to homebound seniors.

During the COVID-19 pandemic Nutrition Center staff continue to provide nutritious meals to over 230 seniors through grab and go and home delivered meals. The George H. Waters Nutrition Center is open from 11:00 am and 12:30 pm and is located at 1415 D Avenue, National City. For more information call 619-336-6750 or email us at communityservices@nationalcityca.gov.

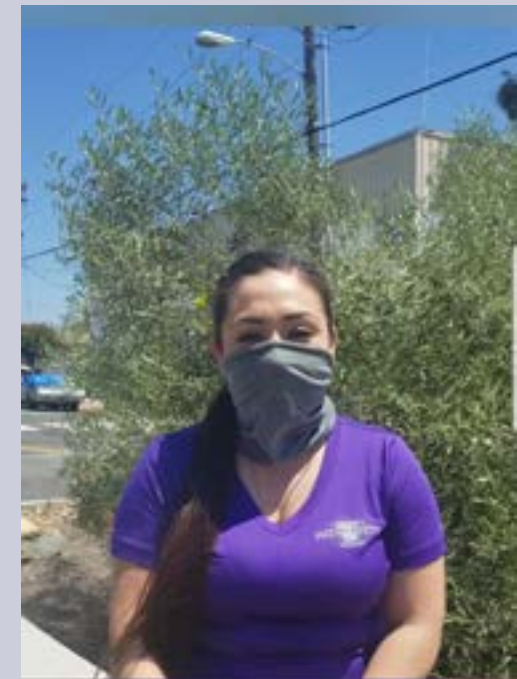


Grab and go lunches available at the nutrition center

Community Services is hard at work creating virtual activities and providing emergency lunches to youth.



*some pictures were taken before it was mandatory to wear face coverings



Senior Programs

National City Library

S.D. Food Bank Senior Food Distribution

Fourth Thursday of every month.

Distribution times: 9:00 am-12:00 pm.

The Senior Food Program is a federal program that provides monthly supplemental food packages to income-eligible senior citizens aged 60 and over. Call the Food Bank at 1-866-350-FOOD (3663) to speak with a staff member for more information.



What types of food are distributed?

The box usually contains the following items: reduced-fat milk, instant non-fat milk, canned meats, peanut butter, canned fruits and vegetables, cheese, rice, pasta, fruit juice and cereal.



Although the library building is closed, the library is still able to answer any reference questions you may have. Give us a call at (619) 470-5830, Monday to Thursday from 9-5 pm and a reference librarian will help you. You can also email us at library@nationalcitylibrary.org and we will try to respond as quickly as possible (any emails received Friday to Sunday will be answered the following Monday).

e-Resources

Just because you can't come into the library and check out books and magazines, you can still access thousands of e-books and e-magazines through the library's databases. Tumble Books gives you access to children's books, sing-alongs, animated videos and more for your toddlers and children. Overdrive and Enki let you browse and checkout e-books, audiobooks, test reviewers, graphic novels and much more. Flipster has over 100 magazines with the latest issues including magazines in Spanish and titles for children. All of these are accessible from the [library homepage](#).

Stay home and stay entertained! National City Public Library now offers streaming movies, TV shows, music, comics, ebooks and audiobooks all from the comfort of your home with Hoopla!

Hoopla is a digital media service offered that allows you to borrow movies, music, audiobooks, ebooks, comics and TV shows to enjoy on your computer, tablet, or phone – and even your TV! With no waiting, titles can be streamed immediately, or downloaded to phones or tablets for offline enjoyment later. Hoopla has hundreds of thousands of titles to choose from, with more being added daily. It's like having your public library at your fingertips. Anytime. Anywhere.

The library has free access to hundreds of newspapers and magazines including the San Diego Union Tribune, USA Today, New York Post and the Guardian just to name a few. Our database NewsBank can be accessed by going to the [library homepage](#), scrolling to the bottom and clicking on one of the newspaper links. Have your library card ready and follow the instructions to access all of the news content.

Library eCard

Don't have a library card? No worries, the library has made it easy for you to get an eCard. The eCard provides access to all of its electronics resources including Hoopla, ebooks, emagazines and more. Just go to the library website to apply and a library card number will be emailed to you as early as the same day.

Don't have a library card yet? Apply online [here](#).

Literacy Services

1. Stuck at home? With all this free time, this might be the best time to learn a new language! Access Mango or Pronunciator in our language database on our library website to get started, all for free.

2. Literacy Services will be providing tutoring via online tutoring sessions. Call 619-470-5860 or email Literacy@nationalcitylibrary.org for more information.

3. Keep yourself busy by checking out the front page of our library website for activities, resources, and learning materials.

4. Need to complete your GED? We now offer an Online High School Diploma Program! We pay the cost, it's totally free for you, and courses must be completed in 18 months. Call now to inquire at 619-470-5860 or email Literacy@nationalcitylibrary.org for more information.

GEORGE H. WATERS
**NUTRITION
CENTER**
1415 "D" Avenue National City, CA 91950

SENIOR 60+
SUGGESTED DONATION
OF \$3.50 FOR LUNCH
ANYONE UNDER 60
\$6.00 FEE FOR LUNCH

Pick-ups only
Mon-Fri
11AM-12:30PM

Meals are prepared daily and are available for pick-up only.
For meal distribution inquiries or questions call
(619)336-6750

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Congratulations

TO ALL OUR GRADUATES

"What lies behind us, and
what lies before us are
small matters compared to
what lies within us."

-Ralph Waldo Emerson



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